NexCort iQ™

Intelligence at the Speed of Response™

THE NEXCORT iQ SIGNAL™

Your Monthly Pulse on Public Safety Intelligence

VOL. 1 | ISSUE 1

NOVEMBER 2026



NexCort iQ

THE NEXCORT iQ SIGNAL

VOLUME 1 · ISSUE 1 · NOVEMBER 2026 · INAUGURAL ISSUE

Intelligence at the speed of response.

AI-powered public safety intelligence for 911, campus, transit, and venue operations.

911 / PSAP | **CAMPUS SAFETY** | **TRANSIT SAFETY** | **VENUE SAFETY**

IN THIS ISSUE

From the Founder · Introducing All 7 NexCort iQ Modules

In the News: 88% of PSAPs Had an Outage in 2026

Across the Verticals: 911 · Campus · Transit · Venue

Funding Focus: FY2027 Grant Opportunities

NexCort iQ Company Updates & Q1 2027 Pilot Cohort

www.nexcortiq.us · info@nexcortiq.us

NexCort iQ augments operations — it does not replace dispatchers, CAD systems, or responders.

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FROM THE FOUNDER

Welcome to the NexCort iQ Signal.

Emergency communications is at a turning point. The systems that dispatch centers, campus safety teams, transit agencies, and venue security operations have relied on for decades are showing their age and the gap between what professionals need and what their technology delivers is widening every year. In 2026, 88 percent of emergency call centers experienced at least one technology outage. That is not a statistic, it is a warning.

NexCort iQ exists to close that gap. We built an AI-powered intelligence and decision-support platform designed for the full range of public safety environments: 911 dispatch centers, university and K–12 campus safety, transit agency operations, and large-venue security. Every module we build serves the professionals who protect communities without replacing them, without complicating their work, and without requiring a technology overhaul to get started.

This is our inaugural issue of **The NexCort iQ Signal** — your monthly briefing on public safety intelligence, platform news, funding opportunities, and what's happening across your product offering. We are glad you are here!

— Dr. Jeffrey W. Coleman Jr., Founder & CEO, Apps on Demand LLC l NexCort iQ

FEATURE SPOTLIGHT

Introducing NexCort iQ: Every Module, Every Product

NexCort iQ is a modular, cloud-based public safety intelligence platform built on AWS and designed to integrate with your existing CAD systems, radio infrastructure, and camera networks — not replace them. Here is some of what the platform delivers:

MODULE	PRODUCT	WHAT IT DOES
Pre-Arrival iQ	All	Secure SMS to 911 caller on dispatch — real-time unit tracking, pre-arrival instructions, two-way messaging
NG911 Radio Intelligence	All	Real-time radio transcription, unit status AI, incident correlation, supervisor command dashboard, missed check-in alerts
iQ Vision — Scene Intelligence	All	AI-powered camera analysis, real-time threat detection, scene intelligence surfaced directly to dispatch supervisors
AI Call Assist	All	Real-time call guidance, live transcription, non-emergency routing, AI-assisted dispatcher decision support
Audio Intelligence	All	Background audio analysis on live calls — detects gunshots, distress signals, and threat indicators in ambient sound
CAD Integration Layer	All	Real-time bidirectional integration with any CAD system — no forklift replacement required
NexiQ Signal Intelligence	All	AI-powered procurement signal monitoring — tracks RFPs, pre-RFP signals, and grant opportunities across all verticals daily

Every NexCort iQ module is CJIS-aware, AWS-hosted, and designed to overlay your existing infrastructure. No hardware replacement. No dispatcher retraining.

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IN THE NEWS

What's Happening in Emergency Communications

88% of Emergency Call Centers Had a Technology Outage in 2026

New Data from Carbyne and NENA Reveals a System Under Stress

A 2026 joint report from Carbyne and the National Emergency Number Association (NENA) found that 88 percent of emergency communications centers experienced at least one technology outage over the past year. The report cites aging infrastructure, vendor-managed software stacks with inadequate testing protocols, and the growing complexity of multi-agency dispatch environments as the primary drivers.

PSAPs, campus safety operations, transit control centers, and venue security teams are all running on platforms that were designed for a different era. When those platforms fail — and 88 percent of the time, they do — dispatchers fall back to pen, paper, and radio. In a world where AI can transcribe every transmission in real time, that fallback is unacceptable.

How NexCort iQ Addresses the Outage Problem

NexCort iQ is built as an intelligence overlay — a separate, independent layer that sits above your existing infrastructure and continues operating when primary systems degrade. Our platform runs on AWS with multi-region redundancy, staged deployment for every update, and real-time anomaly detection that alerts supervisors the moment something goes wrong. We don't replace your CAD. We make sure that when your CAD has a bad night, your dispatchers still have intelligence.

ACROSS THE VERTICALS

What's Happening in Your World This Month

● 911 / PSAP

911 staffing crisis deepens heading into 2027. NENA reports record dispatcher vacancy rates at PSAPs nationwide — with the smallest centers hit hardest. AI-assisted workflows are increasingly cited as the only viable path forward.

● CAMPUS SAFETY

Campus safety directors cite communication gaps as their top concern in a 2026 survey. The integration gap between university emergency systems and municipal 911 is the top infrastructure priority heading into FY2027 budget cycles.

● TRANSIT SAFETY

Transit agencies report rising security incidents as federal monitoring expands. The FTA's expanded safety oversight now reaches mid-sized agencies that previously operated without formal security technology mandates.

● VENUE SAFETY

Venue safety incidents at major events spike in 2026. Industry associations call for unified communications standards between in-venue security, local 911, and EMS. AI-assisted monitoring is cited as the fastest path to improving response times.

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FUNDING FOCUS

Grant Opportunities for 2027 — Act Now

Several major grant cycles relevant to NexCort iQ agencies are opening in Q1 2027:

◆ **PSAP Modernization Grants (FCC / NTIA):** Funding for Next Generation 911 infrastructure upgrades. Covers technology overlays and AI-assisted dispatch tools. 2027 cycle applications open December 2026.

◆ **BRIC — Building Resilient Infrastructure & Communities (FEMA):** Hazard mitigation funding covering emergency communications resilience. FY2027 application period opens January 2027.

◆ **STOP School Violence Act Grants (DOJ/BJA):** Campus safety technology funding for K–12 and higher education. Covers threat detection and real-time monitoring. Applications due March 2027.

◆ **FTA Safety & Security Grants:** Federal transit safety funding that now explicitly includes AI-assisted monitoring and real-time incident management technology under the FY2027 eligible expenditure list.

NexCort iQ is happy to provide documentation supporting grant applications for pilot agencies. Contact info@nexcortiq.us for a letter of support.

NEXCORT iQ UPDATES

What's Happening at the Platform

◆ **Q1 2027 Pilot Cohort — Applications Now Open.** NexCort iQ is selecting agencies for our Q1 2027 pilot cohort. Pilot partners receive 60 days of full platform access, white-glove onboarding, and direct input into the product roadmap. Spots are limited. Apply at nexcortiq.us.

◆ **CJIS AI Authorization Model.** NexCort iQ uses a dual-flag authorization architecture — both AI_FEATURE_AUTHORIZED and CJIS_AI_AUTHORIZED must be active before sensitive law enforcement data crosses to any AI service. We are the only public safety AI platform that makes this distinction explicit at the architecture level — not in a policy document, but in the code.

◆ **NexiQ Signal Intelligence — November Update.** In October 2026, NexiQ monitored and qualified over 160 public safety procurement signals across PSAP, campus, transit, and venue verticals — including six high-confidence RFPs scored above 80 on our relevance model.

◆ **December Issue: 911 During the Holidays.** Next month, the Signal covers the holiday surge in emergency call volume, staffing challenges across all four verticals, and how NexCort iQ supports agencies during their most demanding operational periods.

READY TO GET STARTED?

Start Your 60-Day Pilot

No commitment. No hardware. No disruption to your current CAD or dispatch workflows.

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Available to qualifying 911 dispatch centers, campus safety operations, transit agencies, and venue security teams.

Next Issue — December 2026: ***911 During the Holidays*** *— holiday call volume surge, staffing challenges across all four verticals, and platform resilience when it matters most.*

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